Mimer SoftRadio

Connecting radios all over the world

Mimer StatusLog

V 1.2

StatusLog

When you need to log when and from whom a status is sent.
When you like to stack all incoming voice requests in a queue.

Mimer StatusLog is a server application, that receives and logs incoming status calls from radio's in the field.

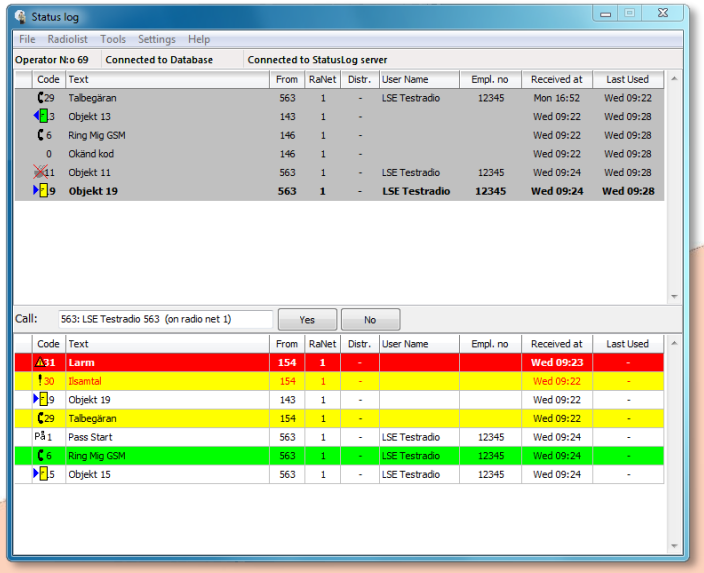
With the help of an option, Mimer ObjectLog, you can also assign radios to certain objects and duties.

Every computer in the network will display the same information in real time. Every incoming status is logged in the system with a time stamp. Status can for example be "log-in", "lunch", "going in to the customer" etc. Status can also be exported to other systems.

You choose if you want the status to show on the dispatcher screens or just be logged into the server.

Voice request queue

Mimer StatusLog will also log voice requests from users in the field. In that manor all calls to the operators will be made to one radio number, disregarding how many operators that are on duty. The operators can then handle the calls in the correct order and choose which operator is the right one to handle every call.



Mimer StatusLog with Voice request queue

Time stamp

Every call is time stamped when it is received and when it is first handled and when it is last handled.

Emergency

An emergency call will trigger a red square across all screens and an alarm tone from the computers until one of the dispatchers clears the alarm.

A priority call or emergency call is given a higher status and can be hooked up with an external alarm signal to alert the operator. An emergency call also shows up at the top of the voice call queue.

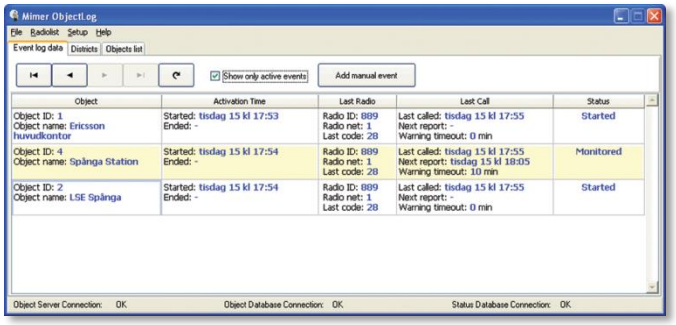
Option: Mimer ObjectLog

With this option installed you can pre-program objects with certain facts into the system.

For example the Ericsson manufacturing plant, shall have a guard come in at 07.00 and do his rounds at 10.15. The round shall take 20 minutes.

You set up the plant as an object in Mimer ObjectLog, with all specifics for that plant. You then assign a guard to the tasks at the object. The system will keep track of:

- Guard logged in at object
- Guard logged out from object
- Guard started his round
- Guard has confirmed that he is still alive within the 20 minutes.
- Etc



Mimer ObjectLog

You can assign different parameters to every object and every guard. You can dynamically change guard or radio number. You can also change the time limit for the round if for example the guard feels something is wrong.

If any of the parameters above is not fulfilled in time, a warning is sent to the guard and if he does not respond to that, an alarm is raised at the dispatchers.

Other users

StatusLog and ObjectLog is not only for guards. It can be used for many types of customers. All that have a need to send in statuses and get them time stamped. For example at an airport where you need to report that a plane is fully loaded or fuelled.

Customized order

StatusLog systems can be customized further if needed by the customer. Please ask!

System types

At the moment StatusLog is available for Tetra-systems, MPT-systems and for 5-tone systems. DMR is under development.

Requirements

Mimer StatusLog is Windows software that runs on most Windows computers or Servers.

Mimer SoftRadio

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